THE FUTURE OF WORK



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Emerging Themes

- Overall
 - Trust
 - Equality
 - Empowerment
 - Diversity
 - Belonging
 - Empathy
 - Wellness
 - Innovation
 - Flexibility
- People need in person connection to build/solidify relationships
- Digital immersion rooms to make remote workers feel as present as those in the office
- Leadership matters as much as office design (e.g., when I'm not here, use my office as a meeting room)
- Wellbeing is defined differently from person to person; surveys are critical
- Optimize the entire employee experience, including the commute, to minimize friction

Design Considerations

- People want a sense of control: schedule, environment (temperature, acoustics, ventilation)
- The office should mirror the creature comforts of home
- Offices are getting smaller and being more geared to a specific task instead of hierarchy
- Rooms must be flexible and quickly reconfigurable

Questions to ask

- How to build sense of belonging for those who are transient?
- Could real estate metrics evolve to be more qualitative, e.g., mental health, vs. sf/person?

For the full recording, visit the <u>Future of Work</u> website or check out the Future of Work podcast on <u>Spotify</u>, <u>Apple</u>, or <u>Amazon</u>.

Helping companies find the best environments for their people.